

Residential Maintenance Plans

For more than two decades, Manatuck Heating & Air Conditioning has proudly served Suffolk and Nassau County with reliable HVAC solutions.



**BOOK
TODAY**



Maintenance Plans

First-time customers get their first tune-up for only **\$89** when signing up for any plan.



Annual Plan (Bronze)

- One heating and one cooling visit per year
- Filter change
- Thermostat calibration
- Safety checks

Starting at

\$199/year



Bi-Annual Plan (Silver)

- Two heating and two cooling visits per year
- Full inspections
- Coil cleaning
- Priority scheduling

Starting at

\$299/year



Custom Plan (Gold)

- Flexible visit schedule based on your home and system needs
- Premium perks and member discounts

Price determined at Inspection

Get a Quote



MANATUCK
Heating & Air Conditioning

Book your plan today
(631) 875-8925



Residential Maintenance Plan

Full Terms & Conditions

Coverage & Services

The Residential Maintenance Plan includes scheduled visits to keep heating and cooling systems safe and efficient. Depending on the plan selected (Annual, Bi-Annual, or Custom), services typically include:

- Seasonal inspections
- Filter changes
- Coil cleaning
- Thermostat calibration
- Safety checks and performance testing

Exclusions & Limitations

This plan does not cover:

- Major repairs, replacement parts, or installation of new equipment
- Emergency or after-hours calls (though members may receive discounts)
- Damage caused by neglect, misuse, flooding, power surges, or natural disasters
- Pre-existing issues not disclosed at enrollment
- Cosmetic damage

Pricing & Payment

- Fees are billed annually unless otherwise agreed.
- Prices may vary based on system type, condition, and location.
- Plans are valid for 12 months from the date of enrollment.
- Payment is due at the time of enrollment.

Scheduling & Service Area

- All visits must be scheduled during normal business hours.
- Service is available throughout Suffolk and Nassau Counties.
- Certain towns (including Shelter Island, Southampton, and East Hampton) may require additional permits or fees.

Customer Responsibilities

- Follow manufacturer instructions for filter changes and other basic care.
- Provide safe and timely access to all equipment.
- Notify Manatuck promptly of any issues between visits

Cancellation & Refunds

- Customers may cancel within three (3) business days of enrollment for a full refund, provided no service has been performed.
- If cancellation occurs after a service visit, the cost of that visit will be deducted from any refund.
- Manatuck may cancel for non-payment, unsafe conditions, or misrepresentation with fifteen (15) days' written notice.

Renewal & Changes

- Plans expire after twelve (12) months unless renewed.
- Prices and service terms may change upon renewal, with thirty (30) days' prior notice.

Licensing & Compliance

- Manatuck Heating & Air Conditioning is licensed and insured.
- Suffolk County Home Improvement Contractor License # _____.
- Customers may verify licensing through Suffolk County Consumer Affairs at (631) 853-4600.

Disputes & Governing Law

- This agreement is governed by New York State law.
- Any disputes will be resolved in Suffolk or Nassau County courts.

Disclosing party:

Receiving party:

Name:

Title:

Date:

Name:

Title:

Date: